FACTSHEET

MyInfo makes e-Government transactions faster and easier for all citizens

MyInfo is a **consent-based** platform where users who choose to use the feature will only need to provide their personal data once to the Government, instead of doing so repeatedly for every electronic transaction. This will help them to save time, avoid mistakes, and eventually do away with the need for physical documents as verifications to complete transactions.

The MyInfo pilot began from late January until April 2016. MyInfo is now available across ten e-services, including applications for new flats, Baby Bonus scheme and polytechnic admissions. The full list of participating agencies and their available e-services is shown at Annex A.

By 2018, most SingPass-authenticated e-services will be linked to the MyInfo platform. We are also looking to increase the number of personal data items that could be shared through the platform, and expand the use of MyInfo to secured commercial transactions, such as those for banking.

Why Use MyInfo?

Users of MyInfo will no longer need to fill forms for participating online transactions if the information had already been captured previously. By clicking the 'Retrieve MyInfo' button located on these online forms, the participating e-service will be able to retrieve the necessary data fields from the user's profile for automatic field population.

Consent will be sought from users before any data is transferred. Additionally, users can choose to be alerted whenever an e-service uses their personal data.

How Do I Sign Up?

Users can register for a MyInfo profile at www.myinfo.gov.sg using their SingPass accounts. Once registered, the personal information will be retrieved from various participating Government agencies to form the user's basic profile within 1 working day. Users can also choose to enhance their basic profiles by providing additional details such as their highest education level or family relationships for even greater convenience during future transactions. The full list of data items can be found in the Annex B.

By July 2016, users will have to log in via an additional 2FA mechanism, which will provide added protection to safeguard the data within their profiles. In future, there will also be a reduced need to provide supporting documents for verifying users' personal details. Through MyInfo, users are provided with an opportunity to enjoy a more seamless experience when performing online transactions.

Annex A – Available e-Services from Jan 2016 onwards

	Agency	E-Service	Availability
1.	Inland Revenue Authority of Singapore (IRAS)	Updating of contact details	Available End-Jan 2016
2.	Ministry of Social & Family Development (MSF)	Casino Exclusion System	
		Casino Visit Limit System	
		Office of the Public Guardian Online Registry Search	
		Office of the Public Guardian LPA	
		Baby Bonus Scheme System Parent Portal	
3.	Housing Development Board (HDB)	Application for flats	Available Feb 2016
4.	Ministry of Social & Family Development (MSF)	Social Development Network	Available Mar 2016
5.	Ngee Ann Polytechnic (NP)	Joint Polytechnic Admissions Exercise	
6.	Ministry of Manpower (MOM)	Foreign Domestic Worker's WINS	
7.	Singapore Police Force (SPF)	Electronic Driver Data Information & Enquiry System	Available June 2016
		PLUS – Police Licensing Computerised System	
		e-Focus	
8.	Ngee Ann Polytechnic (NP)	Careers@NP	
		CET Academy Portal	

Annex B – List of Data Items within MyInfo Profile

No	Data Fields	Data Source (for Singapore Citizens/ PRs)	Data Source (for Foreigners with SingPass accounts)
1	Unique Identification Number	• ICA	• ICA (for Long-Term Visit Passes) • MOM (for employment passes)
2	Principal Name		
3	Sex		
4	Race		
5	Nationality		
6	Date of Birth		
7	Country of Birth		
8	Dialect		• User-provided
9	Registered Address		• Not applicable
10	Yearly Assessable Income	• IRAS	• IRAS
11	Year of Assessment		
12	Ownership of Private Residential Property		
13	Type of Housing/Dwelling	• HDB (for public housing) • URA (for private residential property)	• Not applicable
14	CPF Contribution History (up to 15 months)	• CPFB	• Not applicable
15	CPF Ordinary Account (OA) Balance		
16	CPF Special Account (SA) Balance		
17	CPF Medisave Account (MA) Balance		
18	Marital Status	• MSF	• User-provided
19	Marriage Date		
20	Divorce Date		
21	Occupation	• User-provided	• MOM
22	Name of Employer		
23	Vehicle Number	• User-provided	• User-provided
24	Email Address		
25	Mobile Number		
26	Home Contact Number		
27	Mailing Address		
28	Billing Address		
29	Monthly Household Income		

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30	Relationship Data		
31	Highest Education Level		
32	Year of Graduation		
33	Name of School Attended		

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About Infocomm Development Authority of Singapore

The mission of the Infocomm Development Authority of Singapore (IDA) is to develop information technology and telecommunications within Singapore with a view to serve citizens of all ages and companies of all sizes. IDA does this by actively supporting the growth of innovative technology companies and start-ups in Singapore, working with leading global IT companies as well as developing excellent information technology and telecommunications infrastructure, policies and capabilities for Singapore. For more news and information, visit www.ida.gov.sg.

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